

SOLUTION BROCHURE

Apex eReceipt

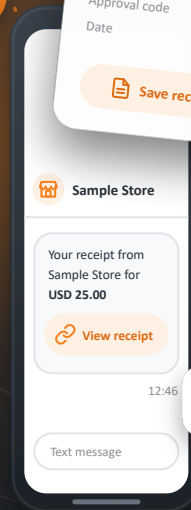
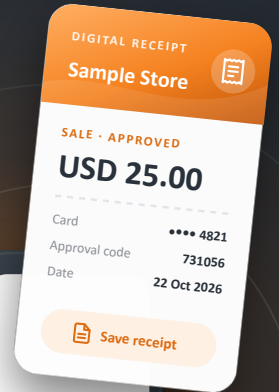
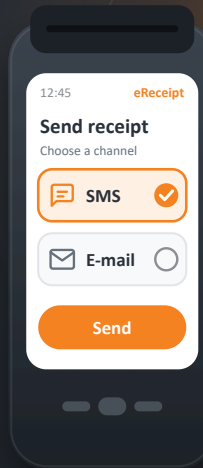
Digital receipts, less paper

Give cardholders their receipt by SMS or e-mail, straight from the SmartPOS, while merchant and customer copies are archived centrally for disputes and chargebacks, with fewer paper rolls and site visits.

ISO/IEC 27001 CERTIFIED

PCI S3 CERTIFIED

GO GREEN
Fewer paper rolls



DELIVERED
by SMS

WHY APEX eRECEIPT

Every receipt, without the paper

After each card transaction, the SmartPOS sends a copy of the receipt to the Apex platform, where it is stored centrally. The customer chooses SMS or e-mail on the terminal, and Apex sends them a link to the digital receipt. It opens in any browser, ready to save.

Merchant copies are archived in the same place, so when a dispute or chargeback arrives, your team finds the receipt centrally instead of asking the merchant for a paper slip. Fewer printed copies mean fewer paper rolls, fewer replacement visits and less waste.

2 channels

SMS or e-mail, chosen by the customer at the terminal.

2 copies

Merchant and customer copies stored centrally for disputes.

Less paper

Fewer printed receipts, paper-roll changes and site visits.

KEY BENEFITS

Value for acquirers, merchants and cardholders



Acquirers & banks

- ✓ Lower paper costs: fewer printed receipts and paper-roll replacements.
- ✓ Faster chargeback handling: retrieve any receipt copy centrally when a dispute arrives.
- ✓ A digital customer touchpoint that supports green-banking goals.



Merchants

- ✓ Offer digital receipts on the SmartPOS they already use, with no extra device.
- ✓ Fewer paper-roll changes at the counter and less paper to store.
- ✓ Receipt copies searchable in the Merchant Portal by date, card or RRN.

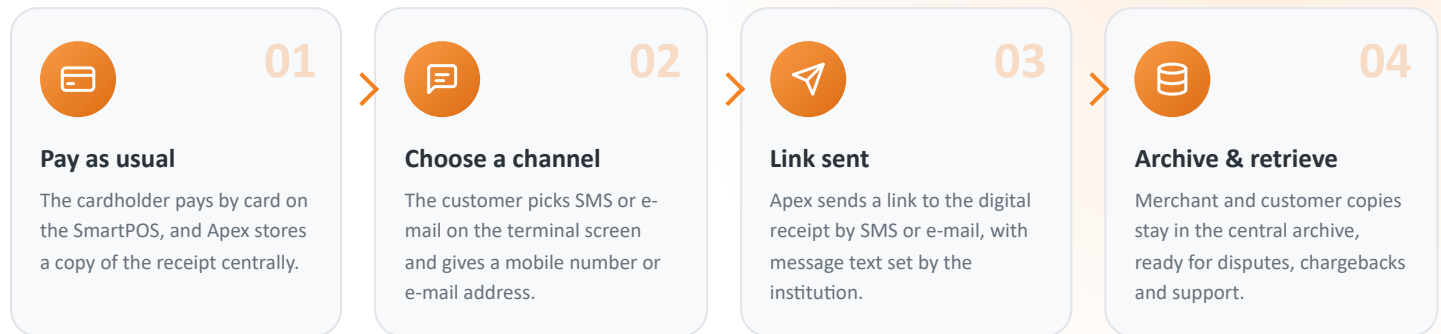


Cardholders

- ✓ Choose SMS or e-mail at the terminal, or keep a printed copy.
- ✓ One link opens the receipt on any phone or computer, ready to save.
- ✓ The same receipt as on paper, with the card number masked.

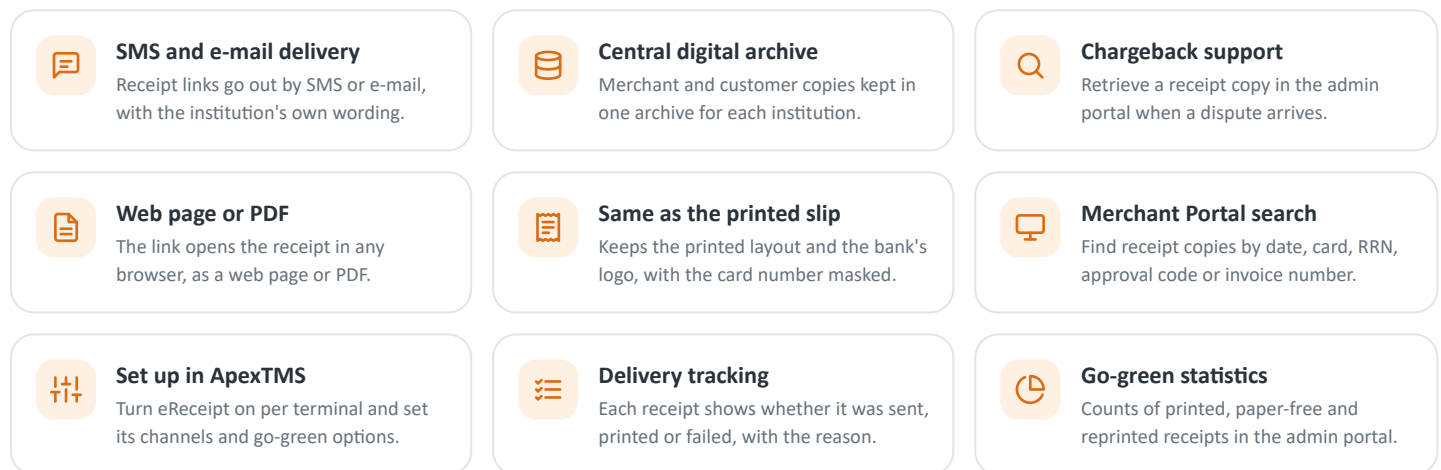
HOW IT WORKS

From card payment to digital receipt



PLATFORM FEATURES

Everything a digital receipt service needs



IDEAL FOR

 Banks & acquirers

 Retail & malls

 Restaurants & cafés

 Merchant chains

 Green banking

PLATFORM

Built on the Apex Payment Gateway

Apex eReceipt runs on the same gateway and SmartPOS application your terminals already use, so there is no separate system to connect.



Ready on Apex SmartPOS

Sending an eReceipt is part of the Apex terminal application.



Institution isolation

Each institution has its own receipt archive, message settings and receipt link.



Remote set-up

Enable eReceipt and its options per terminal through ApexTMS, with no site visit.



Logos from ApexTMS

Bank logos and receipt images come from each terminal's ApexTMS profile.

Let's talk payments.

Contact Apex Payment Solutions for a demo of Apex eReceipt.

181 AlMadina AlMonawara St., 5th Floor, Office 504
P.O. Box 954380 · Amman, Jordan

 +962 6 55 626 79

 info@apex.jo

 www.apex.jo

 ISO/IEC 27001 CERTIFIED

 PCI S3 CERTIFIED