

SOLUTION BROCHURE

Merchant Portal

Apex self-service for merchants

Give every merchant an online window into its payments, statements and terminals, in your bank's colours, on a desktop or a phone, so merchants find answers themselves instead of calling your team.

ISO/IEC 27001 CERTIFIED

PCI S3 CERTIFIED



WHY THE MERCHANT PORTAL

Answers without a support call

Merchants want to know what they sold, what was declined and what was settled. The Apex Merchant Portal gives their staff one web page to search transactions, open receipt copies, check settlement dates and view statements where your bank provides them.

Each institution gets its own portal site, fed automatically by the Apex platform and dressed in its own colours and logo. One view covers a single outlet or a whole merchant group, with one selector to focus on any outlet when needed.

Automatic

Transactions flow in from the gateway, reconciled every night.

Group view

One outlet or a whole merchant group, from one selector.

Your brand

Bank colours and logo on screens, statements and e-mails.

KEY BENEFITS

Value for banks, merchants and their staff



Acquirers & banks

- ✓ Fewer support calls: merchants find answers themselves.
- ✓ Lower reporting cost: online statements replace manual report requests.
- ✓ No double entry: merchants and terminals flow in from the admin portal.



Merchant owners

- ✓ Clear visibility of sales, settlement and fees builds trust.
- ✓ One view of every outlet, or a focus on a single merchant.
- ✓ Works in a web browser, on a desktop or a phone.

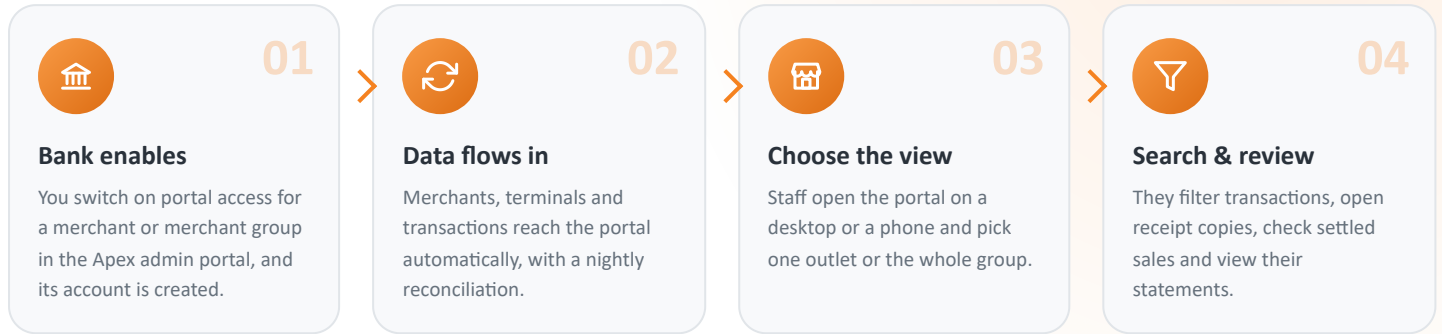


Merchant staff

- ✓ Search by date, terminal, card, RRN or approval code.
- ✓ Check settled sales and their settlement dates when reconciling.
- ✓ Open a receipt copy when a customer queries a payment.

HOW IT WORKS

From set-up to self-service



PLATFORM FEATURES

Everything merchants ask their bank for



Transaction views
Online, declined and settled transactions, each in its own view.



Detailed filters
Filter by date, terminal, branch, card, RRN or approval code.



Fees & net amounts
Processed sales with fees, discount and net amount, where end of day runs on Apex.



Online statements
Detailed, summary and group statements, where available.



Receipt copies
Find a merchant receipt copy by date, card, RRN or approval code and view it.



Outlets & terminals
All merchants and terminals, for one outlet or the whole group.



Arabic & English
Switch at any time; Arabic has a right-to-left layout, statements included.



Branded per bank
Your colours and logo on every page, on statements and in e-mails.



Phone-ready layout
Pages adapt to a phone screen, so owners can check sales on the move.

IDEAL FOR

 Banks & acquirers

 Retail chains

 Hospitality

 Finance teams

 Payment providers

PLATFORM

Part of the Apex platform

Fed by the Apex Payment Gateway and admin portal, so merchants see the same transactions as your teams.



Fed by the gateway

Data arrives automatically and is reconciled every night.



Set up centrally

Merchants, terminals and portal access come from the Apex admin portal.



Dedicated per institution

Its own site, database and branding for each institution.



Nothing to install

Runs in the browser; Apex deploys and upgrades each portal site.

Let's talk payments.

Contact Apex Payment Solutions for a demo of the Apex Merchant Portal.



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